



Memorandum

To: Tracie Winbigler
Executive Vice President, Business Transformation
and Chief Financial Officer

From: J.J. Marzullo *JJM*
Assistant Inspector General, Audits

Date: February 5, 2025

Subject: Engagement Memo—Cloud Computing Practices
(Project Code 004-2025)

We are initiating a review of Amtrak's (the company) practices for cloud computing—technology that provides on-demand access to shared servers and databases so that organizations do not have to manage them in-house. Like other organizations, the company is migrating its technology systems and data to the cloud to reduce operating costs and improve resiliency. Our objective will be to assess the extent to which the company has implemented effective governance processes and security controls for cloud computing. We may expand our scope or modify our objective during the review. We plan to interview company officials; review related policies, documents, and procedures; and analyze relevant company data. We will work to minimize disruptions to the company by coordinating meetings with staff in advance.

We will perform our work in accordance with generally accepted government auditing standards. Our interactions with the company will be consistent with P/I 2.1.4, which sets forth the relationship between our office and the company. In particular, section 7.0 of the policy discusses coordination between company officials and our Office of Audits.

We request that your office arrange an entrance conference for us with the appropriate company officials at the earliest possible date. We will keep you advised of the status of our work and any material changes in our objective, should they occur.

If you have any questions, please call (202) 906-4600.

cc: Stephen J. Gardner, Chief Executive Officer
Roger Harris, President
Robert Grasty, Executive Vice President and Chief Human Resources Officer
Eliot Hamlich, Executive Vice President, Marketing and Chief Commercial Officer
William H. Herrmann, Executive Vice President, General Counsel & Corporate Secretary
Laura Mason, Executive Vice President, Capital Delivery
Jennifer Mitchell, Executive Vice President, Strategy and Planning
Steven Predmore, Executive Vice President and Chief Safety Officer
Gerhard Williams, Executive Vice President, Service Delivery & Operations
Christian Zacariassen, Executive Vice President, Digital Technology & Innovation
Anna Rusakova, Senior Director, Risk Management and Controls