

NATIONAL RAILROAD PASSENGER CORPORATION

OFFICE OF INSPECTOR GENERAL

INVESTIGATIVE CLOSING REPORT

TITLE: Administrative Inquiry

CASE NUMBER: 07-133

DATE OF REPORT: June 24, 2009

REPORT PREPARED BY: [REDACTED] dj



BACKGROUND:

The Office of Inspector General ("OIG"), Office of Investigations ("OI") received information that [REDACTED], LSA – Auto Train, may have falsified her employment application by alleging that she had graduated from high school.

SUMMARY OF INVESTIGATION:

1. OI obtained [REDACTED] personnel file and reviewed its contents, paying particular attention to her July 20, 2000 NRPC Form 2187, "Application for Employment." OI noted that [REDACTED] application indicated that she had received her high school diploma from [REDACTED] High School ([REDACTED]), located in [REDACTED].

2. OI contacted [REDACTED], Administrative Office (Registrar) at [REDACTED] to ascertain whether [REDACTED] [previous surname, [REDACTED]] had received her diploma from this institution.

[REDACTED] advised OI that she remembered [REDACTED] attending [REDACTED], but was not sure whether [REDACTED] actually graduated. According to [REDACTED] [REDACTED] in-house student records from 1979 – 1983, the period during which [REDACTED] would have graduated, were unavailable. Thus, [REDACTED] could not confirm [REDACTED] having received her diploma. Instead, [REDACTED] referred OI to [REDACTED], Director – Guidance Office – [REDACTED].

3. OI contacted [REDACTED]. [REDACTED] advised OI that she had no information supporting [REDACTED] claim that she had received her diploma from [REDACTED].

4. On February 12, 2009, OI interviewed [REDACTED] regarding the allegation. When asked whether she had received a high school diploma or G.E.D, [REDACTED] responded in the affirmative, providing the name of the high school in which she attended (i.e., [REDACTED]) – interjecting that she had completed up to the 12th grade, but did not graduate. [REDACTED] explained that she later attended [REDACTED] Business School ("[REDACTED]"), located in [REDACTED] where she completed the required credit hours of study for a G.E.D.; but, at the time she had completed her Amtrak application (May 18, 1996), she had not received notification that she had passed the examination. OI requested that she contact that institution for documentation to support her claim.

Memo



Date June 16, 2009
To [REDACTED]
Office of the Inspector General

From [REDACTED]
Department Human Resources
Subject Office of the Inspector General Referral
Cc Paula J. Porter

Message This is in response to your memorandum of April 6, 2009, addressed to [REDACTED], Human Resources and Diversity Initiatives, and your reminder dated June 5, 2009. The April 6, 2009 memorandum was on behalf of a confidential source alleging that an Amtrak employee, [REDACTED], Lead Service Attendant-Auto Train, may have falsified her employment application by claiming that she had graduated from high school when, in fact, she had not.

The Office of the Inspector General confirmed that [REDACTED] did not have a high-school diploma of G.E.D. at the time that she submitted her Amtrak Application for Employment. The office of the Inspector General recommended that management take appropriate action regarding [REDACTED].

As you are aware, the Transportation department, at the recommendation of Human Resources, suspended [REDACTED] from service effective May 29, 2009. Upon having charges filed against her, a hearing was convened on June 9, 2009. [REDACTED] was found to have violated Amtrak's Standards of Excellence, by providing false information on the Application of Employment.

As such, [REDACTED] was suspended from service, without pay, for a period of thirty days, effective June 9, 2009.

We hope this response addresses the concerns raised by the confidential source. Should you have any questions or require additional information regarding this matter, please feel free to contact me directly at [REDACTED] or ATS [REDACTED].