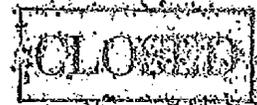


**NATIONAL RAILROAD PASSENGER CORPORATION
OFFICE OF THE INSPECTOR GENERAL
OFFICE OF INVESTIGATIONS
INVESTIGATIVE REPORT**

TITLE: Fraud
CASE NUMBER: 09-128
DATE OF REPORT: November 19, 2009
REPORT PREPARED BY: SA [REDACTED]

Report of Interview:
Report of Documents:
Other Activity (Describe): Closing Report



Allegation:

[REDACTED] for Marriott Hotels, reports that one of their employees, [REDACTED] compromised a Marriott guest's credit card number and used same to obtain an Amtrak ticket from Newark, N.J. to Charlotte, N.C. on August 18, 2009.

Findings:

On October 1, 2009, I spoke to [REDACTED] in reference to the allegation that he made against one (1) of his employees. [REDACTED] stated that he received a complaint from a guest that stayed at the Newark Airport Marriott in August 2009. [REDACTED] stated that the guest reported that their credit card information was used to purchase an Amtrak ticket under the name [REDACTED]. [REDACTED] further stated that they have an employee that works the operational desk with the name [REDACTED].

On October 1, 2009, I reviewed CICSPROD records on the travel history under the victim's credit card ending in # [REDACTED]. The history search revealed that there was one (1) reservation made with the credit card on August 18, 2009, in the name [REDACTED] for future travel. The reservation # [REDACTED] was made on August 18, 2009, and the ticket was retrieved from Self Service ticket (SST) machine # [REDACTED] located in Newark, New Jersey train station. The travel was scheduled for August 20, 2009; from Newark, N.J. to Charlotte, N.C. on board train #79.

On October 1, 2009, I received information from [REDACTED] that the tickets were collected from train # [REDACTED]; however the ticket number [REDACTED] was not collected.

On October 5, 2009, I received information from [REDACTED], systems analyst, in reference to the one (1) Amtrak reservation that was purchased with the victim's credit card. The information revealed that the SST machine was activated by inserting MasterCard number [REDACTED] ***** [REDACTED], issued to [REDACTED].

On October 8, 2009, OI Agents met with [REDACTED] Hotel Security, prior to his interview with [REDACTED] and a Human Resources representative interviewed [REDACTED] about his potential involvement in compromising a credit card to purchase an Amtrak ticket. [REDACTED] confessed to his involvement in compromising the credit card. [REDACTED] typed a statement and was suspended until the completion of the investigation.

On November 18, 2009, I received information from [REDACTED] that [REDACTED] was terminated from his position at the hotel.

On November 18, 2009, I received information from [REDACTED], Lead Clerk Revenue Accounting that the ticket revenue has not been charged back from the credit card company. I requested [REDACTED] to hot list the ticket so that no one can exchange or refund the ticket.

Recommendation:

It is recommended that this case be closed pending the development of further information.

Supervisor's Signature: _____



Regional Supervisor's Signature: _____

[Handwritten signature]

Deputy Inspector General/Counsel's Signature: _____

[Handwritten initials] 11/19/2009

