



PAYROLL OVERPAYMENTS
JULY 30, 2015
CASE OIG-I-2015-519

In February 2015, the OIG learned that two Amtrak employees were significantly overpaid on several occasions from August 2014 through January 2015. We subsequently identified and determined that the overpayments were made by two assignment clerks; however, we found no evidence of fraud associated with the payments. Instead, the overpayments were likely caused by a combination of factors and unintentional errors. The reasons associated with this failure by the assignment clerks include being placed in the positions without requisite qualifications, lack of sustained supervision, poor training and an inability to prioritize their competing duties. The overpayments to the two employees were corrected by subtracting money from their subsequent paychecks. On July 29, 2015, Amtrak management informed the OIG that the two assignment clerks were already disciplined and held accountable for failure to follow Amtrak policy. Additionally, Amtrak management is currently reviewing the payroll process by which certain Amtrak employees are paid.