



**EMPLOYEES TERMINATED FOR UNAUTHORIZED RELEASE OF
PASSENGER INFORMATION**

Activity Date: March 20, 2018

Web Summary: OIG-WS-2018-320

Two Customer Service Representatives were terminated from employment on March 20, 2018, and March 21, 2018, in Joliet, Illinois and Omaha, Nebraska, and two others are facing disciplinary action for the unauthorized release of passenger information. Our investigation determined the employees violated company policy when they accessed company computer systems to provide confidential passenger information to a law enforcement agency without prior approval from the company.

Seven other employees who also provided confidential passenger information to law enforcement, but without accessing company computer systems, were counseled for their actions.