



## FORMER EMPLOYEE PLEADS GUILTY FOR STEALING TICKET FUNDS

**Activity Date: February 25, 2019**

**Date Posted: March 6, 2019**

**Case Number: CA-18-0109-O**

**Web Summary: OIG-I-2019-307**

A former ticket agent who was assigned to Los Angeles Union Station pleaded guilty to felony charges for theft of funds in U.S. District Court on February 25, 2019. Our investigation determined that the former ticket agent would wait until train conductors electronically scanned passenger tickets and would then reset the ticket status as if it had not been scanned at all. This process of resetting the ticket status allowed the tickets to be refunded or exchanged. Subsequently, the former ticket agent processed the reset tickets for cash refunds, taking and keeping the money from her cash drawer.

As part of her plea agreement, the former ticket agent was selected for the Conviction and Sentence Alternatives program of the Central District of California. She will be required to pay \$3,616 in restitution, \$700 for a special assessment, and successfully complete the year-long program prior to her sentencing.

As the result of our investigation into this scheme, five other ticket agents resigned prior to their administrative hearings.