



**EMPLOYEE TERMINATED FOR VIOLATION OF COMPANY  
POLICIES**

**Activity Date: April 5, 2019**

**Date Posted: June 28, 2019**

**Case Number: CA-19-0177-S**

**Web Summary: OIG-WS-2019-315**

An Amtrak Customer Service Representative in Salinas, California, was terminated from employment on April 5, 2019, following an administrative hearing for violating company policies. Our investigation found that the Customer Service Representative manually adjusted ticket prices for the benefit and financial gain of family members and then lied to his supervisor when questioned about it.