



**EMPLOYEE RESIGNS PRIOR TO ADMINISTRATIVE HEARING,
ANOTHER SUSPENDED FOR VIOLATING COMPANY POLICY**

Activity Date: December 7, 2020

Date Posted: January 25, 2021

Case Number: CA-21-0058-S

Web Summary: OIG-WS-2021-318

An Amtrak Customer Service Representative in Los Angeles, California, received an 18-day suspension on December 7, 2020, and another resigned from the company on December 24, 2020, for violating company policy. Our investigation found that the employees participated in the manual pricing of an Amtrak fare for a family member without authorization. We found that the employees wrongfully extended substantially discounted travel to a family member of one of the employees, causing loss of revenue to the company.