



**EMPLOYEE TERMINATED FOR PROVIDING UNAUTHORIZED
DISCOUNTS FOR TRAIN TRAVEL**

Activity Date: January 23, 2025

Date Posted: February 21, 2025

Case Number: 24-0048-I

Web Summary: OIG-WS-2025-313

An Amtrak customer service representative based in Tucson, Arizona, was terminated from employment on January 23, 2025, following an administrative hearing. Our investigation found that the employee violated company policies by providing discounts, on two separate occasions, to two individuals who did not appear to be entitled to the discounted train travel. The former employee is not eligible for rehire.