



**EMPLOYEE ISSUED LETTER OF REPRIMAND FOR
MISAPPROPRIATING PASSENGER PROPERTY**

Activity Date: August 27, 2026

Date Posted: September 23, 2026

Case Number: 25-0119-I

Web Summary: OIG-WS-2026-351

An Amtrak customer service quality supervisor based in Oakland, California, was issued a letter of reprimand on August 27, 2026, following the issuance of our investigative report. We found that the employee violated company policy by removing recovered passenger property from Amtrak property. During an interview with our agents, the employee acknowledged that her actions violated company policy but claimed she intended to return the property.