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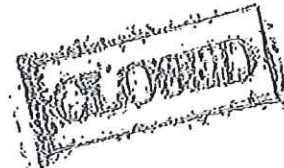
**NATIONAL RAILROAD PASSENGER CORPORATION  
OFFICE OF INSPECTOR GENERAL  
INVESTIGATIVE CLOSING REPORT**

TITLE: Theft

CASE NUMBERS: 09-080

DATE OF REPORT: August 26, 2009

REPORT PREPARED BY: [REDACTED] ("RA")

**BACKGROUND:**

On June 1, 2009, [REDACTED] reports that she mistakenly got on the wrong train at the [REDACTED] in [REDACTED]. [REDACTED] had purchased a ticket for the [REDACTED] Transit train to go to [REDACTED]. The train was behind schedule and [REDACTED] got on the first train in the Station, thinking it was the New Jersey Transit Train. Once on the train she was approached by a [REDACTED] and asked for her ticket. She produced the [REDACTED] Transit ticket. The [REDACTED] informed her this was an Amtrak train and that her ticket was no good on this train. He told her she would have to pay \$65 for Amtrak ticket. [REDACTED] questioned the need to buy another ticket for \$65. The conductor told her she could either pay him or pay the police and she would have to get off the train in Newark. [REDACTED] gave the [REDACTED] \$70 (a fifty and a twenty) and the [REDACTED] said he would return with her change. He did return with \$5, but did not give [REDACTED] a receipt even though she asked for one. At the [REDACTED] Station, [REDACTED] got off the train and spoke with a female Amtrak employee on the platform. That employee radioed the train [REDACTED] who responded to her location. The situation was explained to the [REDACTED] (who was not the [REDACTED] who took her money) and he told [REDACTED] to get back on the train to go to New York, but she did not get a receipt.

**SUMMARY OF INVESTIGATION:**

1. On June 22, 2009, the RA and [REDACTED] interviewed [REDACTED]. The Agents had identified Amtrak Train [REDACTED] as the train [REDACTED] had mistakenly boarded. The Agents had obtained the names and photos of the conductors who were on the train June 1<sup>st</sup>, with the exception of [REDACTED] photo which was unavailable at that time. [REDACTED] was unable to identify the conductor who took her money.
2. On June 25, 2009, the RA and Special Agent [REDACTED] interviewed [REDACTED], [REDACTED]. [REDACTED] had been identified as the employee who spoke with [REDACTED] on the [REDACTED] platform. [REDACTED] verified what [REDACTED] had reported, but she couldn't identify the conductors involved. However, the Agents learned that the radio transmission between [REDACTED] and the Conductor was recorded.

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3. On June 26, 2009, after receiving a copy of the radio transmission between [redacted] and the [redacted], who was identified as [redacted], the suspect [redacted] was identified as [redacted].
4. On July 8, 2009, the RA learned from [redacted] that the [redacted] pouch turned in for Train [redacted] on June 1, 2009, did not contain a purchased [redacted] ticket (COTS) from [redacted] to [redacted].
5. On July 15, 2009, the RA received a telephone call from [redacted], requesting information in reference to our investigation. [redacted] had been taken out of service on July 1, 2009, and formally charged with violating the Standards of Excellence (Trust and Honesty), violating NORAC Rule-D employee conduct and violating Service Standards, Chapter 8, Section 2, Train Service Accounting Procedure. [redacted] was ordered to appear for a hearing on these charges on July 15, 2009.
6. On August 24, 2009, the RA received a copy of the transcript of the July 15<sup>th</sup> hearing and a copy of the termination letter sent to [redacted]. [redacted] testified that [redacted] told [redacted] that [redacted] had returned the \$65 to [redacted] and had voided the COTS. [redacted] testified that [redacted] had given the \$65 back to [redacted] and [redacted] testified by telephone. The Hearing Officer, [redacted], found [redacted]'s testimony convincing and compelling and ruled that the violations had been proven. [redacted] was terminated on July 29, 2009.

RECOMMENDATION:

Based on the above facts case # 09-080 should be closed with no further action warranted pending receipt of additional information.

Supervisor: [Signature]

Date: \_\_\_\_\_

Deputy Inspector General / Counsel: [Signature]

Date: 9/4/09

