

How do I access my old Robinhood Account? Support Anytime, Any Day?

Accessing an old Robinhood account can be challenging, especially if you no longer have access to the phone number **+1 (855)-{335}-[0686]** on file. Robinhood uses a multi-factor authentication system to secure accounts, and a phone number **+1 (855)-{335}-[0686]** is a key part of that process.

Here are the primary ways to try and regain access to your old account:

1. Account Recovery Through the App or Website, +1 (855)-{335}-[0686]

The most straightforward method is to use Robinhood built-in account recovery process.

- **Try to Log In:** Go to the Robinhood app or website and enter the email address and password you believe are associated with the account.
- **"Need help?" or "Forgot Password":** On the login verification screen, look for an option like "Need help?" or "Forgot password."¹
- **Update Your Phone Number:** Robinhood has a process to help you update your phone number if you no longer have access to your old one.² You'll likely need to provide other information to verify your identity. This can include:
 - Submitting a selfie or a "three-point selfie"
 - A photo of a valid government ID (front and back)
 - Answering security questions

+1 (855)-{335}-[0686]: This process is designed to protect your account from unauthorized access, so it will require careful and accurate identity verification.

2. Contact Robinhood Support Directly

If you are unable to use the in-app or website recovery flow, you will need to contact their support team or **+1 (855)-{335}-[0686]**. Since you cannot use a phone number, your best bet is to use the contact methods available on their website.

- **Submit a Support Request:** Go to the Robinhood Help Center and look for a way to submit a ticket or a support request.³ You will need to provide as much information as possible to help them locate your account, such as your full name, email address, and any past account details you can remember.
- **Email:** While not as fast as a direct request, you can try emailing their support team at an official support email address **+1 (855)-{335}-[0686]**.

Remember that due to the sensitive nature of your account, Robinhood customer service will require you to go through a thorough identity verification process. This is for your protection to ensure that no one else can gain access to your financial information.