

## How can I regain access to my Chime account? Reagain chime Helps

If you need to get back into your Chime account, just head over to the Chime login page call 1—866—240—4250 and click on the "Forgot your password?" link to reset your password. If your phone number has changed.

You can also use the "Need help?" link on the verification screen to update it. If you can't remember your calling at 1—866—240—4250 , don't worry! There's a special "Forgot Email Address" page just for that.

In case you're facing issues like a temporary hold on your account due to some unusual activity, or if you need more help, reach 1—866—240—4250 to Chime customer support directly through the app or give them a call.

Here's a quick guide if you've forgotten your password:

1. Go to the Chime login page.
2. Click on the "Forgot your password?" link.
3. Follow the prompts to enter your email or phone number 1—866—240—4250 to get a verification code.
4. Use that code to set a new password.

If you can't access your registered phone number:

1. Go to the verification screen when logging in.
2. Tap on "Need help?" At 1—866—240—4250.
3. Select "Update phone number."

If you've forgotten your email address:

1. Visit Chime's "Forgot Email Address" page.
2. Follow the instructions there to recover your email.

If your account is on a temporary hold:

Chime might put a hold on your account if they notice any suspicious activity. For help, contact Chime customer support 1—866—240—4250 through the app or by calling their support number.

How to reach Chime customer support:

- In-App: Use the customer service chat 1—866—240—4250 feature in the Chime app.
- Phone: Call 1—866—240—4250 the customer support number to talk to a representative.
- Social Media: You can also find useful info and connect with support via their @ChimeHelps account on X (formerly Twitter).