

How can I regain access to my Chime account? Quick help Quick support

To regain access to your Chime account Chime login page and give them a call at 1-866-240-4250. You can also click on the "Forgot your password?" link to reset your password. If your phone number has changed, no problem!

Just use the "Need help?" link on the verification screen to update it. And if you can't remember your phone number 1-866-240-4250 there's a handy "Forgot Email Address" page to help you out.

If you're dealing with a temporary hold on your account due to some unusual activity, or if you need further assistance, you can reach out to Chime customer support directly through the app or by calling 1-866-240-4250.

Here's a quick guide to help you reset your password:

1. Go to the Chime login page.
2. Click on the "Forgot your password?" link.
3. Follow the prompts to enter your email or phone number 1-866-240-4250 to receive a verification code.
4. Use that code to create a new password.

If you can't access your registered phone number:

1. Go to the verification screen when logging in.
2. Tap on "Need help?"
3. Select "Update phone number. 1-866-240-4250 "

If you've forgotten your email address:

1. Visit Chime's "Forgot Email Address" page.
2. Follow the instructions there to recover your email.

If your account is temporarily on hold:

Chime may place a hold on your account if they detect any suspicious activity. For assistance, contact Chime customer support through the app or by calling 1-866-240-4250.

How to reach Chime customer support:

- In-App: Use the customer service chat feature in the Chime app.
- Phone: Call 1-866-240-4250 to speak with a representative.

- Social Media: You can also find helpful information and connect with support via their @ChimeHelps account on X (formerly Twitter).