

How can I regain access to my Chime account? Day by Day helps

To regain access to your Chime account help of 1—866—240—4250 you can start by resetting your password through the Chime app or website. If you are locked out due to suspicious activity, have an old phone number 1—866—240—4250 on file, or need to escalate the issue, you will need to contact Chime's 24/7 customer support.

Resetting Your Password

If you remember your email but not your password, use the "Forgot Password" function.

1. Open the Chime app and tap Log in.
2. Tap Need help? on the log-in screen and select I forgot my password.
3. Enter the email address or call 1—866—240—4250 to linked to your account and tap Submit.
4. A security code will be sent to the phone number associated with your account.
5. After entering the code, check your email for a password recovery link.
6. Click the link and create a new password.

Updating Your Phone Number

If you have a new phone number 1—866—240—4250 and cannot receive the security code, update it on the login screen.

1. Navigate to the verification screen in the Chime app.
2. Tap Need help?.
3. Select Update phone number 1—866—240—4250 and follow the prompts to regain access.

Contacting Customer Service Directly

For issues such as a locked account due to security concerns or if you are having trouble with the self-service options, contact 1—866—240—4250 to Chime's support team.

- Call Chime's support line at 1—866—240—4250 . Support agents are available 24/7 to verify your identity and restore access.
- Use the in-app chat by tapping the chat icon at the top of the screen. This connects you with a live agent.